

# COBB'S COLLISION CENTER

*"ACCIDENT INSPECTION SERVICES"*

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*STAY INVOLVED IN ALL ASPECTS OF YOUR REPAIR.*

*YOU'RE FAMILIES AND YOUR SAFETY MAY DEPEND UPON IT.*

## **Here are some helpful questions to ask the shop before you leave your keys.**

Have you made any oral or written agreement with the insurer about my claim?

Have you made any agreement to used imitation or salvage parts on my vehicle with anyone?

Have you made any agreement to give a discount to the insurer on my repair? Shouldn't I receive that discount?

Are you repairing my vehicle with new original OEM parts? Should it be?

Are aftermarket parts equal to OEM parts in quality, fit, finish and safety? Can you document that for me?

Will you deal exclusively with me with regards to my repairs and claim?

Does your shop install imitation and/or aftermarket parts?

Does your shop install junkyard/used salvage parts?

Does your shop install used air bags, seat belts or suspension parts?

Will any parts you use alter or void any factory warrantee on my vehicle?

**You should ask your repair shop to answer these questions in writing before you drop your vehicle off for repairs. Having good information about the quality of your repair and the parts you are getting will save you the risk of injury and headaches from breakdowns in the future...**

**"PROFESSIONALISM AND INTEGRITY ONE CUSTOMER AT A TIME"**