



STATEMENT

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IMMEDIATE RELEASE

USE OF RECYCLED (SALVAGE) COLLISION PARTS

DEARBORN, Mich., June 1, 2004 – The use of salvage collision parts to repair collision damage to vehicles raises concerns about warranty and quality.

Salvage collision parts are not covered by Ford Motor Company's new vehicle service part or corrosion warranty, or any variety of the Ford Extended Service Plan. In addition, any damage to or failure of a Ford part caused by the installation or improper performance of a salvage part is not covered by Ford Motor Company's new vehicle service part or corrosion warranty, or any variety of the Ford Extended Service Plan.

However, the use of a salvage collision part for collision repair does not, in itself, void Ford Motor Company's new vehicle service part or corrosion warranty, or any variety of the Ford Extended Service Plan. Warranty coverages for the rest of the vehicle, excluding the salvage part itself, remain in effect.

Many factors can influence the quality of salvage parts, such as exposure to weather, improper removal or hidden structural damage. In addition, parts salvaged from Ford, Lincoln and Mercury vehicles may not always be genuine Ford parts.

Ford believes the interests of vehicle owners and collision repairers are best protected when genuine Ford replacement collision parts are used to repair collision damage.

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